FAQ Corona: study delay by Corona and possible compensation delay by TU/e

- Due to the Corona crisis, I am running into a study delay. Will the TU/e reimburse me for that delay? Education continues as normal as possible, so most students do not have to deal with a study delay, unless they are faced with serious special circumstances.

- Can I get financial compensation from the TU/e for my study delay due to special circumstances (including Corona)? The current Student Financial Support Fund Regulations 2019-2020 apply: [https://educationguide.tue.nl/en/studying/funding-from-tue/student-financial-support/](https://educationguide.tue.nl/en/studying/funding-from-tue/student-financial-support/) Students who are unable to continue their education due to special circumstances (e.g. graduation/traineeship terminated by Corona measures for which no alternative can be found) and who are therefore delayed in their studies, can claim the Student Financial Support Fund of the TU/e. Students who become ill, have a disability or have serious family circumstances and are therefore delayed for more than one month can apply for a Student Financial Support Fund allowance or can be compensated via DUO for study delay.

- From whom can I request compensation for my study delay? You can contact the student counselors (studentendecanen@tue.nl) Important: you must report your circumstances to the academic advisor and/or student counselor within 2 months. The compensation from the Student Financial Support Fund will only be paid after the special circumstances have occurred and when it is known how much study delay has actually occurred as a result.

- I am unable to pay my tuition fees because I no longer have a part-time job/my parents no longer have a job due to the Corona crisis. Can I get a benefit from the Student Financial Support Fund for this? The Student Financial Support Fund is not intended for students who are currently unable to pay their tuition fees. These students can increase their loan from DUO (also with retroactive effect). DUO has promised to be lenient with this. For more information see the DUO website: [https://www.duo.nl/particulier/corona-questions-and-answers.jsp](https://www.duo.nl/particulier/corona-questions-and-answers.jsp)

In addition, a proposal is currently being developed for students who are not entitled to a loan, which will enable them to continue their studies at the university. More information will follow soon. Questions about payments can be asked via esa@tue.nl.

- I am an EEA student but do not have a study grant at DUO. Can I borrow money somewhere to pay my tuition fees? EEA students can also apply to DUO for a tuition fee credit, see also: [https://www.duo.nl/particulier/corona-questions-and-answers.jsp](https://www.duo.nl/particulier/corona-questions-and-answers.jsp)

- Will there be a special arrangement for TU/e students who get into financial difficulties because of Corona? With regard to compensation in connection with study delay, national consultations will be held and the TU/e will normally follow this national line. At this moment it is not yet known when these arrangements will be made. We will communicate this to all students as soon as more is known.
I am a non-EEA student and cannot pay my tuition fee because I have no job left/my family no longer has an income because of Corona. Can I be compensated for this by the TU/e? You can email esa@tue.nl and ask for a payment arrangement so that you have more time to pay your tuition fees. Compensation for study delays is subject to national consultation and the TU/e will normally follow this national line. At this moment it is not yet known when these agreements will be made. We will communicate this to all students as soon as more is known.